



Community Impact 2024–25

Who we are





Four decades ago, local people fought to reclaim a derelict site on the South Bank and put our Waterloo and North Southwark community first. Their vision created homes, spaces, and opportunities that make today's Coin Street neighbourhood a vibrant place to live, work, and play.

The family of organisations powering our community work:

- **Coin Street Centre Trust (CSCT)** – our charity championing youth and community programmes and overseeing the running of the Family and Children's Centre and Colombo Centre.
- **The Colombo Centre** – a hub for health and wellbeing with a gym, studios, community room and kitchen, and sports pitches at the heart of North Southwark.
- **Coin Street Community Builders (CSCB)** – a social enterprise providing spaces, people, and resources to deliver social impact across the neighbourhood.
- **Jubilee Hall Trust (JHT)** – manages and operates the gym and sports facilities at The Colombo Centre.

Our year at a glance

4,093

attendances at family support sessions

650

individuals engaged in weekly community activities (including young people & older adults)

236

people boosted skills through learning sessions

148

volunteers made a difference to our community



£240k

raised in donations and grants to power our community work

66

ethnicities represented by our youth and community participants

51

lone parents and 8 families seeking asylum or refugee status

35

languages spoken by families using our services

8 OUT OF 10

people say Coin Street makes a positive contribution to the neighbourhood



Our why

We exist to create a thriving, inclusive neighbourhood in Waterloo and North Southwark, where **everyone's diverse needs are met**. Our purpose is rooted in the belief that strong communities transform lives.

What we do, why it matters

We are committed to empowering local people and providing opportunities for connection, wellbeing, and learning. By managing community spaces and delivering a wide range of free or low-fee programmes, activities, and events year-round, we ensure that this neighbourhood remains vibrant and accessible for all.





What we do

Children, Youth & Families

- One-to-one family support, advice and referrals
- Parenting courses
- Family day trips
- Stay and Play
- SENSory Explorers
- Baby massage
- School holiday clubs
- Youth night
- Christmas toy drive
- Iftar celebrations
- Targeted boys' and girls' work
- Summer residentials

Health & Wellbeing

- Free gym memberships (referral only)
- Youth gym
- Weekend football
- Fitness for older adults
- Dance
- Movie nights
- Community singing
- Coffee mornings
- Essential care packages
- Young At Heart parties
- Outreach and community insight

Creativity & Lifelong Learning

- Volunteering
- Tutoring and mentoring
- Trips and cultural experiences
- Young Leaders
- Community days, talks and workshops
- Over 50s art group
- ESOL courses
- Gentle Gardening

Why it matters

- People feel less lonely and more connected
- Both physical and mental health improve across all ages
- People learn more skills increasing chances of finding paid work
- Children develop well and are prepared for school
- Parents feel more confident and able to cope with challenges

Together, we are building a neighbourhood where everyone can belong, contribute and thrive

Stories that move us

Luciana



For Luciana, football is more than a sport; it's a comfort zone. Her story shows how a safe, welcoming space can transform lives, building not just fitness and skill, but resilience and self-belief.

When asked who inspired her to give football a go, Luciana didn't hesitate: "My sister." Growing up, her earliest memories are filled with kickabouts in the park, cheering at the TV during matches, and playful challenges on the pitch. Football was always at the heart of their bond.

So, when Coin Street offered girl's football sessions, Luciana jumped at the chance and convinced her mum to sign her up. It wasn't surprising; their Colombian roots are steeped in the vibrant spirit of fútbol – Spanish for football.

"Football isn't just a game; it's a way to prove to yourself that you can do hard things. Trust your feet, trust your pace, and never let fear stop you from trying."

Read Luciana's story

www.coinstreet.org/luciana



Dan

A youth and community worker who's spent 11 years helping people find their path – and their voice.

"I think that the Youth and Community team have done a really good job at keeping a natural family feel when we interact with people. It's a great group who really want to work and help people in the local area.

'There's a different way to do it' was always the motto and I think we follow this well. You'd find it hard to find an organisation which has so many touchpoints with different sectors of the community.

If Coin Street went tomorrow, I can imagine there would be a hole in many people's lives and routines..."

Read Dan's story

www.coinstreet.org/dan



Liam

Liam has come full circle – from spending his youth at Coin Street’s holiday camps, to volunteering as a teen, to joining the team.

“My journey began with the holiday camps, where I experienced a wide variety of sports, went on exciting trips, and made new friends. The football stadium tours were especially memorable. When I became too old to attend, Coin Street asked me to stay on as a volunteer. That experience kept me active as a teenager, taught me leadership skills, and allowed me to become a positive role model for younger kids...

Coin Street also helped me land work experience at a top engineering firm, and the skills and guidance I gained helped with my university applications. With their support, I received offers from five Russell Group universities and went on to study Civil Engineering at Newcastle University...”

Read Liam’s story

www.coinstreet.org/liam





What's next?

Moving forward we're focusing on:

- Increasing access to wellbeing and fitness activities for all ages
- Expanding programmes for women and targeted projects for young men and women
- Improving our offer for neurodivergent children and their parents
- Working closely with community and corporate partners
- Developing new ways to fund and sustain our impact

You make this possible

Thank you to our funders and partners – this is your impact.

“Our partnership with Coin Street this year has made a real difference for the local community in Waterloo and North Southwark. Coin Street introduced us to three talented local designers who we’ve mentored and helped to grow their ideas. Their products will be featured in SUCK UK’s flagship store at OXO Tower Wharf, giving them a prime platform on the South Bank. We also donated new toys to Coin Street’s Christmas toy drive, ensuring children in need had a gift to open on Christmas Day. We’re proud of the positive impact this collaboration has created and look forward to building on it.”

Jude Biddulph
Co-Owner of SUCK UK

Arts Council England

The Clothworker’s Foundation

Duke of Edinburgh Awards

Go! London

Jack Petchey Foundation

King’s College London

Lambeth London Borough Council

London Community Foundation

London Eye Community Chest

National Lottery Community Fund

The Mayor’s Fund for London

Newcomen Collet Foundation

South Bank and Waterloo Neighbours

Southwark Charities

Southwark London Borough Council

Sport England

The Walcot Foundation

Westminster School





Get involved

We're only as strong as the community behind us. Here's how you can be part of the story:

- Partner with us
- Donate
- Volunteer as a team
- Provide in-kind support
- Host a fundraising event
- Take on a challenge event
- Sponsor a community day

Learn more about what's on offer and discover how we can help you achieve your organisational or personal goals.

Visit www.coinstreet.org
or email
fundraising@coinstreet.org



Donate today and help support our work

Scan the QR code or visit www.coinstreet.org/support-us

Dankie አመሰግናለሁ धन्यवाद
 Tak شكرًا لك благодаря Zikomo
 Děkuju انگلیسی 多謝你
 متشكرم Bedankt faleminderit
 Oyiwaladon Akpe na wò Aitäh
 Cảm ơn Kiitos Merci Hvala

Thank you

Salamat გმადლობთ Danke
 Σας ευχαριστώ આભાર धन्यवाद
 Takk Köszönöm Daalụ
 Asante ありがとう תודה לך
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 Diolch Murakoze Rahmat
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Paldies **Sipas ji were** **Melesi** **Weebale**

Ви благодарам **Misaotra anao**

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Ndatenda **terima kasih** **ጠጠብ**

谢谢 **Multumesc** **Dziękuję**

Galatoomi **Ačiū** **Ke a leboga**

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Teşekkür ederim **Gracias**

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Ajarama **Hvala** **ਤੁਹਾਡਾ ਧੰਨਵਾਦ**

Niwega **شکریہ** **Terima kasih**



**Donate today and
help support our work**
Scan the QR code or visit
www.coinstreet.org/support-us

Coin Street Centre Trust (CSCT), a charitable company limited by guarantee registered in England and Wales.

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Coin Street 