Welcome

Join the CSCB Board

Thank you for your interest in becoming a member of the Coin Street Community Builders (CSCB) Board.

Coin Street began with local people coming together to protect their neighbourhood and create a different future for Waterloo and North Southwark. That local voice remains central to who we are. We are now looking for new Board members who live in our Area of Benefit and want to help shape Coin Street's future.

You do not need previous board experience or a particular professional background. We are interested in your connection to the neighbourhood, your commitment to Coin Street's purpose and your willingness to listen, learn, contribute and make decisions collectively.

Board members act as constructive critical friends: helping set direction, asking thoughtful questions, making sure CSCB is well governed and financially sustainable, and keeping our public-service objectives at the heart of decisions.

We welcome applications from people with different experiences and perspectives and want our Board to reflect the community we serve.



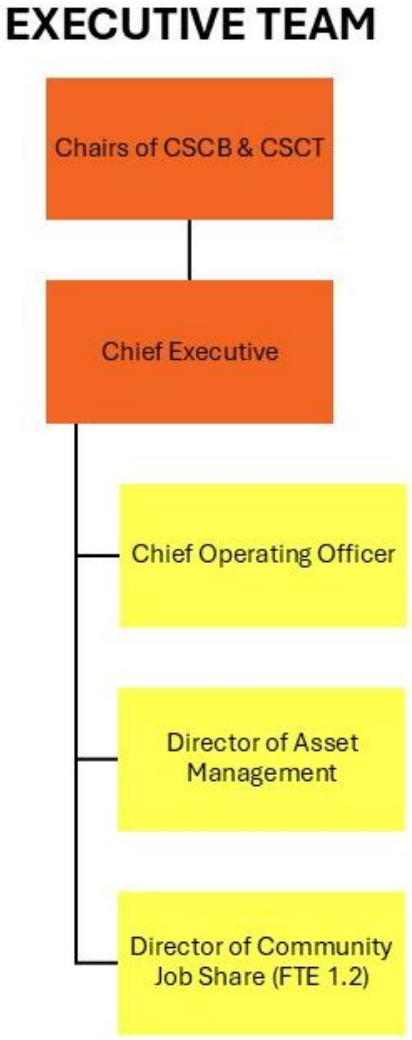
Coin Street

About Coin Street Community Builders

Rooted in the neighbourhood

Coin Street Community Builders is a social enterprise rooted in Waterloo and North Southwark. It grew out of a resident-led campaign to secure a 13-acre riverside site for the benefit of the local community. Since acquiring the site in 1984, Coin Street has helped create a mixed neighbourhood of homes, public spaces, shops, restaurants, designer-maker studios, community facilities and opportunities for people to connect, learn and thrive.

CSCB owns and manages the Coin Street estate and uses income from its commercial and property activities to pursue social purpose objectives across the neighbourhood. It works closely with other Coin Street organisations and local partners, while remaining a distinct company with its own Board and responsibilities.



Our future

Coin Street is entering an important period of change. CSCB is strengthening its long-term financial sustainability, simplifying how the organisation works and preparing for major future opportunities, including the next phase of the Doon Street development. Strong local voices on the Board will be essential as these plans develop.

Our purpose and approach

Community ownership

Coin Street was created through determination, collective action and a belief that neighbourhoods thrive when communities have real ownership and voice. For more than forty years, we have combined social purpose, entrepreneurship and long-term stewardship to help make Waterloo and North Southwark an inclusive, welcoming and resilient place.



Public benefit

Our work includes affordable co-operative homes, community and family services, public spaces, cultural and commercial activity, and support for enterprise, learning, health and wellbeing. The value generated through the land and buildings we steward is reinvested for public and community benefit.

How we work

We aim to work in a way that is creative, collaborative, committed, curious and inclusive: looking for solutions, respecting different views, following through on what we say we will do, asking thoughtful questions and embracing difference.

Coin Street today

Families and community

Our 2025–26 impact snapshot records:

812 families supported by our Family and Children's Centre.

1,516 people taking part in youth and community activities, with 8,951 attendances.

187 volunteers supporting our community work.

Homes and support

220 homes provided for more than 1,000 residents across four fully mutual housing co-operatives.

£222,000 raised in donations and grants to support community work.

Coin Street is nationally recognised and deeply local. We are strengthening resilience and capability, sharpening our focus and ensuring community purpose, placemaking ambition and commercial activity reinforce one another.





Events and the future

32,000 delegates attended 327 events at the Coin Street Conference Centre. 84% of events were for charity, community or not-for-profit organisations.

Alongside this day-to-day work, CSCB is planning for the long term, including the future of its estate and the next phase of the Doon Street development.

The opportunity





Your local perspective

We are recruiting local members to join the CSCB Board. This is an opportunity to bring your knowledge of the neighbourhood, your lived experience and your perspective to decisions about Coin Street's future.

Experience is welcome

We are not recruiting to a particular professional skill set. You may never have served on a board before. What matters is that you care about the area, share Coin Street's commitment to community benefit and are ready to contribute thoughtfully and constructively.

Collective responsibility

Board membership is a collective responsibility. Individual members do not manage staff or represent only one street, group or interest. They work together in the best interests of CSCB and its public-service objectives, while helping the Board remain connected to the people and places it exists to serve.

What the Board does

Direction and stewardship

The Board is responsible for CSCB's overall direction, governance and stewardship. Working collectively, members:

Agree CSCB's mission, strategic direction and priorities.

Keep community benefit and public-service objectives at the centre of decisions.

Oversee financial sustainability, performance, risk and responsible stewardship of assets.

Governance and challenge

Support and constructively challenge the Chief Executive and senior leadership.

Help ensure CSCB is well governed, complies with its legal duties and acts with integrity.

Consider the long-term interests of the organisation and neighbourhood, not only immediate issues.

Build trusted relationships with residents, partners and other stakeholders.







Your contribution

As a Board member, you will be expected to read papers, attend and contribute to meetings, ask questions, listen to other perspectives, declare any conflicts of interest, respect confidentiality and share responsibility for the decisions the Board makes.

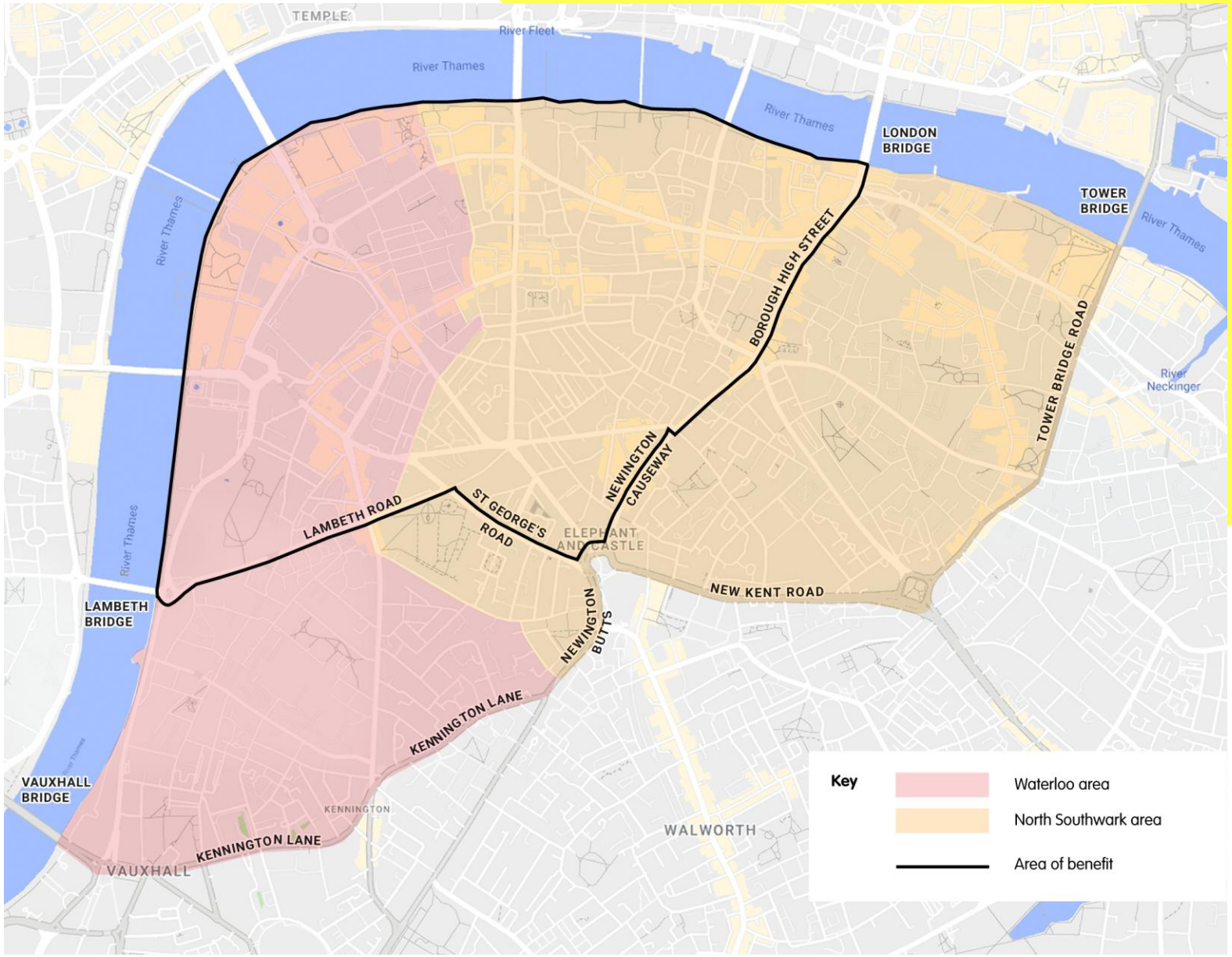
Who can apply

Our Area of Benefit

This recruitment is for local members of Coin Street Community Builders.

To be eligible, your principal personal residence must be within the area shaded pink (Waterloo area) or peach (North Southwark area) on the map, and you must have lived continuously within the combined Waterloo and North Southwark area for at least three years.

If you are unsure whether your home is within the boundary, please contact us before applying. The map is a guide. Coin Street will confirm eligibility against the formal definition before an appointment is made.



What we are looking for





Connection and commitment

We want to hear from local people who bring curiosity, care and sound judgement. You do not need formal governance qualifications, previous board experience or experience in a particular profession.

You should demonstrate a genuine connection to and understanding of the local area, and commitment to Coin Street's purpose and to improving the neighbourhood for its diverse communities.

Judgement and integrity

An ability to consider information, ask constructive questions and contribute to collective decisions.

Willingness to listen, learn and consider views different from your own.

Integrity, discretion and an understanding of the need for confidentiality.

Time and inclusion

Commitment to equity, diversity and inclusion.

Enough time to prepare for and attend meetings and take part in induction and development.

We particularly welcome applications from people and parts of the community whose voices are not currently well represented on the Board.

Time commitment and support

Meetings and activities

The Board normally meets quarterly, with additional Group Board meetings during the year. Members will also be asked to serve on a committee, join a working group, attend occasional events or take part in strategy and development sessions.

Voluntary role

Board roles are voluntary and unremunerated. Reasonable expenses will be reimbursed in line with Coin Street's policy.

Induction and adjustments

All new members will receive an induction to Coin Street, CSCB's governance and finances, the Board's legal responsibilities and the wider organisation. Ongoing learning and support will be available, and adjustments can be discussed to help candidates take part in the recruitment process and Board activity.



How to apply

Your expression of interest

Please send us a short **expression of interest** explaining why you would like to join the CSCB Board and what you would bring from your experience of the local area.

Include your contact details and home address so that we can confirm eligibility.

You may apply in writing or ask us about an alternative format. A **CV is welcome** but is not essential.

Informal conversation

Shortlisted applicants will be invited to an informal conversation with members of the selection panel. This will be an opportunity to discuss your interest, your connection to the neighbourhood and what Board membership involves. Appointments will be subject to the usual eligibility, conflict-of-interest and due-diligence checks.

Dates and contacts

Closing date
We will accept applications on a **rolling basis** but don't delay as once we have found enough members, **we will close the process.**

Informal conversations as above

How to submit
Please email your interest to recruitment@coinstreet.org

Questions or adjustments
If you have further questions, please email recruitment@coinstreet.org or call Helen Manley on 020 7021 1626.

Successful candidates will be required to undertake a DBS check.



What happens next



A welcoming process

Applications will be considered against the eligibility requirement and the qualities set out on this page. We want the process to be welcoming and proportionate, and we will not assume that applicants are familiar with boards or formal recruitment.

Appointment and induction

The selection panel will recommend candidates for appointment through CSCB's governance process. All Board members are expected to act in the interests of CSCB, complete the required declarations and take part in induction before attending their first full meeting.

Thank you

Thank you for considering bringing your local knowledge, experience and commitment to the CSCB Board.

Coin Street